



POLICIES

We appreciate your business! The following are **Posh Little Imprints** policies.

1. **Payment**
 - a. Payments are accepted by cash, check made payable to “Posh Little Imprints”, credit card or paypal.
 - b. Checks returned for insufficient funds will be charged a \$25 fee.
 - c. Payment is due at the time of order.
 - d. California sales tax applies for California residents.
2. **Returns:** We want you to be thrilled with your purchase. If you are not satisfied with your plaque, return it within 7 days for a refund. Home visit and shipping fees are not refundable.
3. **Delivery:** Your order will be ready in approximately 6-8 weeks. It can be picked up in our Corona studio, or it can be shipped directly to you. We will call you when your order is completed. Group orders will be delivered locally to the group host.
4. **Shipping:** Posh Little Imprints will be happy to ship your purchase anywhere within the United States. All packages are insured. Shipping fees are as follows:
 - a. 1 item: \$8
 - b. 2 to 4 items or 1 oversized item: \$12
 - c. More than 4 items: ask for quote
5. **Home visits:** Having us come to your home makes it easier on the child, and more convenient for you.
 - a. Fees: We will travel to most Corona, California locations for a small fee.
 - i. Corona, California: \$10
 - ii. Other cities: ask for quote
 - b. Your appointment time is reserved especially for you. If you need to change or cancel your appointment, kindly give 24 hours notice. No-shows or appointments cancelled without 24-hour notice are subject to a fee equal to one home visit. If you wish to reschedule, an additional home visit fee will be charged.
6. **Referrals:** If you refer a friend to Posh Little Imprints, you receive a \$10 gift certificate. Gift certificates may be combined with no limit. We greatly appreciate your valuable referrals and will do a quality job for your friends.



7. **Fundraisers/Groups/Parties:** Posh Little Imprints would be pleased to join you at your next event.
 - a. **Fundraisers:** Fundraisers are held for churches and non-profit organizations. Posh Little Imprints pays 15% back to the hosting organization with a minimum of 10 orders placed. Group must be a church or a 501c3 organization.
 - b. **Groups:** Host a group impression for moms clubs, play groups, or other groups. Host receives a \$10 credit for each family that makes a purchase or the group may receive 10% off their order.
 - c. **Parties:** Posh Little Imprints makes a great addition to a birthday party. Imprints make a great party favor for the kids. Your guests will love it!